Use Case Template

|  |  |  |  |
| --- | --- | --- | --- |
| Use Case ID: |  | | |
| Use Case Name: | Employees should be able to add additional information to service. | | |
| Created By: | Ahmad Khazal | Last Updated By: |  |
| Date Created: | 2/10/2020 | Date Last Updated: |  |

|  |  |
| --- | --- |
| Actor: | Employees. |
| Description: | Employees should be able to add additional information to service. |
| Preconditions: | If services exist. |
| Postconditions: | Add notes to a previous service. |
| Priority: |  |
| Frequency of Use: | Daily. |
| Normal Course of Events: | Update notes. |
| Alternative Courses: | Create notes. |
| Exceptions: | Only Employees/Owners should be able to access or view notes. |
| Includes: | Access to customer’s notes. |
| Special Requirements: | Employee account/Owner account. |
| Assumptions: | An employee should be able to add, change or update notes. |
| Notes and Issues: |  |